**Yusri Bin Ahmad**

**No.8, Lorong Az Zaharah 10/18, Phasa 2B5**

**Bandar Baru Puncak Alam, 42300**

**Selangor.**

**WORKING EXPERIENCE:**

Company Name : Polytechnic Shah Alam

Position : Computer Technician

Date Joined : May 2005 (Current employer)

Scope of work :

Demonstrated ability to communicate electronically and in person with end users experiencing difficulties in computer system

Well versed in consulting user guides, hardware manuals and other documents to research and execute solutions

Special talent for following or reproducing technical problems encountered by users.

Converse electronically and personally with computer end users experiencing trouble in order to verify and document problem

First-hand experience with a wide range of operating systems

Highly skilled in troubleshooting a variety of hardware and branded systems. Hands on experience in managing both hardware and software issues. Excellent ability to keep abreast of modern computer technology. In depth knowledge of popular software and hardware configurations. Profound experience in laying complex networks and managing upgrades. Applied knowledge of LAN and WAN technologies

In depth knowledge of embedded systems and the engineering involved.

Company Name : **Maxis Broadband Sdn. Bhd.**

Position : Asst. Principle Technician

Job

Specialization : Regional Technical Operation for Fixed Network

Date Joined : 1996-2005

Scope of work :

Handling all Utility related Telecom Projects and maintenance.

Preparation of functional and detailed design specifications based on the designed telecom network (GA and Schematics) and customer standard documentations.

Coordinate and supervise all project execution, commissioning, installation, maintenance, repair, troubleshooting and modifications activities carried out on telecommunications equipment.

To supervise and participate in the preparation of predictive, preventive, modification and major shutdown maintenance programs for telecommunication systems, using past performance and manufacturer's data.

To ensure the maintenance of adequate levels of spares and materials used in maintenance and repair work through discussion with stores personnel.

To participate in the planning and execution of Telecom system modifications, expansions or new equipment installations. Processing and replying to customer comments on the design documents.Coordinate the work activities of vendors performing external repairs through Service Orders. Carry out **SDH/PDH** and Fiber optics Planning and Implementation.Provision for Ethernet circuits for Energy Meters.Handling End to End connectivity of RTU to Control Center via SDH/PDH.Carry out FAT and SAT.

DCN planning and Network Clock synchronization with Multivendor Equipment Environment.

End to End SDH ring testing and checking Receiver sensitivity, Optical Power Measurement and BER in SDH network, and Point to point and Ring protection testing using SNCP/MSP 1+1

Carry out technical acceptance testing of new telecommunication equipment prior to dispatch to sites

Company Name : **BERNAMA**

Position : Computer Technician

Job

Specialization : Maintenance/Installation on Data Communication

Date Joined : 1991-1996

Scope of work :

Highly skilled in repairing and troubleshooting of computer hardware, software, computer networking and printers

Profound understanding of technical manuals and schematics

Technical ability to repair computer hardware including Windows-based. Ability to manage multiple simultaneous tasks at the same time as maintaining consistent results.

Excellent analytical and problem solving skills

Outstanding communication skills to relate with team members and

support workers Skilled in time, priority and task management

Ability to learn and relate technical concepts promptly

Ability to work with remote users

Company Name : **Ericsson Telecommunication**

Position : Technician

Job

Specialization : PABX, Key Phone and Internal Pager System

Date Joined : 1989-1991

Scope of work :

As a field service technician we have to maintenance/installed the PABX, Key Phone and Internal Pager system.

As a field technician we will attend the service call per customer call basis. Every customer call we have to attend immediately and solved it on the time. Troubleshooting the system by replacing cards parts by parts to make it run in good condition.

PABX installation it’s a large telephone system for a bigger organization we have to make sure the main PABX and the cable networking system working fine, make an arrangement with the STM to commissioning the line.

**TRAINING AND COURSE ATTENDED**:

1. Polytechnic

Microsoft Word/Excel/Publisher

ICND-Part 1

CCNA Network Fundamentals, Routing Protocols and concepts.

LAN Switching and Wireless

Understanding TCP/IP Networks

TCP/IP Advance Technology and Application of Frame Relay

CCNA: Networking for Home and Small Businesses

Working at a Small to Medium Business or ISP

2. Maxis

CLSM system for docket and inventory

NEO Safety and Awareness Programmed

NIOSH -AGT Training

Basics Synchronous Digital Hierarchy (SIEMENS/ALCATEL)

Information Technology Introduction to Data Networking

Technology and Application of ATM.

IP Multiservice Networks.

Voice over IP introduction SIEMENS/ALCATEL.

CDMA Overview, UMTS Introduction

Measuring and Fault Location of Fiber Optics Cables

Fiber Optics cables measurements failure detection.

Using OTDR (HP,wavetek)

3. Ericsson

Customer Service Excellence

Personal Development Leadership (PDL)

4. Professional Certificate in RF & Microwave System

5. Certified Fiber Optic Technologist (CFOT)

6. Safety and Health Officer (GiSM Malaysia)